

# **ABSTRACT**

Leasing commercial property in Australia is a critical decision for businesses seeking to establish, expand, or relocate operations. This guide outlines the essential steps involved, including identifying suitable locations, understanding lease agreements, negotiating terms, and navigating legal and financial considerations.

Emphasizing strategic planning and due diligence, it equips tenants with practical advice to secure favorable terms while avoiding common pitfalls. The content is tailored to empower business owners and professionals with the knowledge needed to make informed leasing decisions in Australia's competitive commercial real estate market.

# INTRODUCTION

Leasing commercial property is a significant milestone for businesses aiming to grow or solidify their market presence. In Australia, this process involves navigating a dynamic real estate market, understanding complex legal frameworks, and aligning property choices with long-term business goals.

This guide aims to demystify the leasing process by providing actionable insights into selecting the right property, analyzing lease agreements, and negotiating effectively. Whether you're a small business owner or part of a corporate team, this guide is designed to streamline your journey toward securing a commercial lease that supports your business objectives.

# I. Commercial Lease Agreement Overview

A commercial lease is a contract between a landlord and a business for the rental of property. Most businesses will rent commercial property instead of buying it because it requires less capital. Commercial lease agreements are more complicated than residential leases. The terms are negotiable and vary from lease to lease. Before signing a commercial lease, you should understand the lease terms that define the rights and responsibilities of each party.



# How Are Commercial Leases Different From Residential Leases?

There are significant differences between a commercial lease agreement and a residential lease. Commercial leases have:

- Fewer legal protections: Consumer laws that apply to residential lease agreements do not cover commercial leases. State laws provide less consumer protection against deceitful landlord practices. Lawmakers assume that business owners are more knowledgeable.
- Varied terms: Landlords use lease agreement templates for residential leases because there are fewer tenant requirements. Commercial property leases have varied terms because the need of each tenant is different.
- Negotiable terms: Commercial lease terms are usually negotiable. Terms subject to change include the rent amount, rent increases, the length of the lease, the ability to assign a lease, and allowable improvements.
- Longer terms: Most residential leases are for a maximum of a year.
   Commercial lease agreements are often for several years.

## Important Commercial Lease Agreement Terms

Before signing a commercial lease agreement, make sure that the terms will meet the needs of the business. Commercial leases should contain these essential terms:

• Rent amount: A landlord will calculate the rent amount based on the square footage of the space. Be aware of what footage the landlord uses to calculate the rent. For example, does the footage include the elevator and interior

- walls? Negotiate which party is responsible for costs like utilities, property taxes, insurance, and repairs.
- Rent payments: Commercial lease payments may not be like an apartment rental. In a gross lease, the tenant pays only the base rent. In a net lease, the tenant pays a share of other operating costs, such as common area maintenance (CAM), property taxes, and utilities. You may pay the rent month-to-month, or you may have an annual rent.
- Rent increases: Commercial lease agreements usually provide annual percentage-based rent increases. Negotiate with the landlord for a cap on the percentage increase to avoid unmanageable rental costs later.
- Security deposit: The lease should verify the security deposit amount and the terms regarding its return.
- Term of the lease: Most commercial landlords prefer long-term lease agreements, which may be unwise for a new business. Ask the landlord for a short-term lease with a renewal term. The rent amount may increase, but it is a better alternative than agreeing to a lengthy term.
- Improvements: A lease should address what improvements or modifications
  you can make to the property. Leasehold improvements are structural, and
  you may have to restore the property to its original condition at the end of your
  tenancy. Confirm whether you must remove improvements in the lease
  agreement.
- Description of the property: The lease should clearly describe the property under lease. For instance, the lease should clarify whether it includes bathrooms, common areas, a kitchen area, and a parking facility.
- Signs: Ensure the lease agreement allows signs visible from the street. Also, check local zoning ordinances for other signage limitations.
- Use clause: Many lease agreements incorporate a use clause to define tenant activity. These clauses are in place to protect the property from damage. They can also limit the tenant's business activities, so ask for a broad usage clause if the business expands into other activities.
- Exclusivity clause: An exclusivity clause prevents a landlord from renting space to a competitor. Retail businesses renting space in a commercial complex need these clauses if they are not prohibited by governing law. Some types of commercial leases do not permit these restrictions.
- Assigning and subletting: Ask the landlord for the right to assign the lease or sublet the space to another tenant. The tenant is still responsible for paying the rent if the business fails or relocates. With an assignment or sublease agreement, the business can find someone else to cover the monthly rent.
- Compliance with the Americans with Disabilities Act (ADA): Under the ADA, a
  business open to the public with more than 15 employees must be accessible
  to people with disabilities. The lease should determine who must make
  necessary alterations to the property and who must pay for these changes.

## **Things To Watch For**

Although commercial tenants have fewer legal protections on the theory that they are more business-savvy than residential tenants, this isn't always true. Smart business owners will get legal advice when negotiating a commercial lease and before signing any lease agreement. Lessors and lessees need to address other factors in their commercial lease, including:



- Pass-through costs: A so-called triple net lease allows the property owner to pass through the costs of owning and operating the building to the renters.
   Pass-through costs may include common area maintenance, utilities, and property taxes. Pass-through costs are helpful during rent negotiations, but business owners must look for them in the agreement.
- Leased premises measurement: The tenant's obligations for rent and maintenance depend on the square footage of the premises. Legal issues often begin when the lease agreement is unclear about where those measurements begin. Tenants may believe the premises consist of the interior of the building, but some landlords measure from the outside instead.
- Improvements and alterations: The lease agreement must clarify who is responsible for the initial build-out or load-in following the opening of the business. If the landlord must provide any materials or have the property in a particular condition before the new tenant moves in, make that clear in the agreement. The agreement must also clarify who handles any future alterations or maintenance.

 Natural disasters and eminent domain: Almost no place in the country is safe from some kind of disaster. The landlord and tenant may each have insurance, but if the building is a loss or needs extensive repairs, that may not be enough. The lease must address what happens if the building needs renovations and the tenant must vacate.

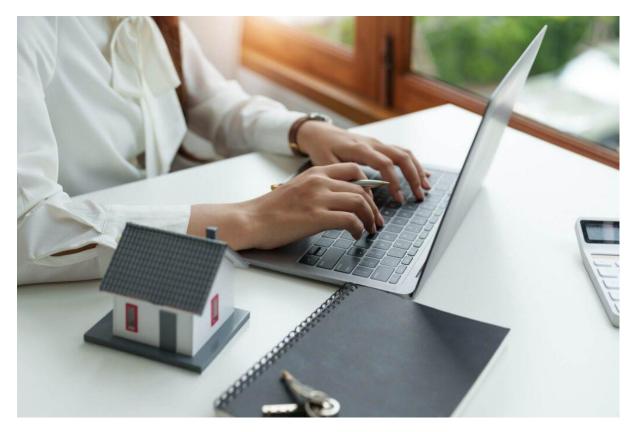
# When You Need Legal Advice

Small business owners consult attorneys with legal issues in employment or contract matters. Sometimes, they forget they need an attorney when leasing commercial real estate. A rental agreement is as much a contract as any purchase order. It can be easy to think a commercial lease is the same as the lease you signed for your apartment. Leasing a commercial space has a few extra wrinkles that need an attorney's review.

If you have any doubts at all, consider speaking with a real estate or commercial law attorney in your area. They can review your business lease for the terms and conditions described above and let you know whether there is anything you need to renegotiate.

# Types of commercial leases

There are several types of leases that an entrepreneur might consider when looking for a rental space. The category of a lease depends on how the landlord determines the cost of rent and who pays for each of the property's expenses. Understanding the terminology for the different types of leases can help you decide on terms that work for your business. Common lease types include:



- Single net: In a single net lease, the tenant pays for rent and property taxes.
- **Double net:**In a double net lease, the tenant pays for rent, insurance and property taxes.
- **Triple net:**In a triple net lease, the tenant pays for rent, insurance, property taxes and property maintenance costs.
- **Full-service:** Also known as a gross lease, a full-service lease occurs when the tenant is only responsible for rent and the landlord covers all other costs associated with the space. This is the most common type of commercial lease and the one that provides the most protections to tenants.
- **Percentage:**In a percentage lease, the tenant pays a pre-determined amount of base rent each month and a percentage of their monthly sales from that property. Percentage leases are most commonly used in retail spaces.

# Tips for negotiating a lease

After you have a good idea of how much your ideal property would cost, begin negotiating the specific terms of various leases. Negotiating with a landlord to create a lease agreement that will serve your short and long term financial goals can be a deciding factor in your business's success. Here are a few tips for negotiating a lease for a commercial property:

• Landlords can hide fees in complex legal jargon, so it is in your best interest to confirm what each clause means.

- Understanding real estate terms can help you advocate for the best deal.
- If a landlord is firm on rent price, you can negotiate for additional value by asking for benefits such as an allowance for renovations.

# II. Ready To Sign A Commercial Lease? Here Are Five Things To Consider

Nowadays, many startup businesses gravitate toward co-working office spaces to reduce costs and have the benefit of the month-to-month option. However, if you run a business like mine that does not fit into the co-working mold, then you're probably going to have to sign a commercial lease.

Whether you're starting up your own business or looking for new workspace, knowing the ins and outs of commercial leases can help you reduce overall risk. What's more, office space is almost always the biggest monthly expense for a company, so it's smart to know the tricks of the trade and common pitfalls before you ink your next commercial lease.



Here are the top five things to weigh as you start your search:

## 1. Figure out how long you want to be in the space.

You have to first figure out the simple question of how long you want or expect to be in the space. Of course, companies that are already well established should negotiate a longer-term contract. (For clarification, if we had to put numbers on it, a

long-term lease is five years or more, while short-term leases are either month-tomonth or any lease under five years.)

By doing so, you have the flexibility to negotiate other terms into the agreement such as "free rent," a build-out or lower rent for the entirety of the lease term. Newer companies, on the other hand, may not have the same stability. As a result, short-term leases will come in handy, but this is where you must be careful. Come time for renewal, be sure the renewal terms and any costs associated with expanding are clearly defined in the contract leaving room for some flexibility.

# 2. Leave wiggle room for the worst-case scenario for your business type.

What if you're not able to keep up with the financial struggles or you start considering a merger? Or what if you are doing so well that you want to expand the number of employees you onboard but don't have space for them?

In both cases, you will want the ability to move to a different space or terminate the lease. If you run a larger organization, you will want it carved out within the contract that cancellations and/or postponements should be permitted due to unforeseen circumstances of running the business or that you may be faced with experiencing a delay in obtaining proper licensing obligations (e.g., if you have a restaurant, bar, pharmacy or the like). These are provisions that would be negotiable regardless of the lease term, but you may have more leverage the longer the lease term.

## 3. Give your business breathing room.

Establish a grace period within the contract. What if your source of revenue does not flow in for a month or two? Your landlord has the right to default you, thus you will want to establish some sort of cure period within the contract to give yourself that leeway and find a remedy before a default is declared. Doing so can give you about three to five extra days from receipt of written notice from your landlord regarding the failure of timely payment. If you don't get these, the landlord may potentially accelerate the rent and/or get attorneys' fees and costs for enforcing a breach. Moreover, you should negotiate longer grace for performance obligations (e.g., repairs).

## 4. Plan for possible expansion.

What if your business expands and now you need to sublease your space? Rightly so, your landlord, in most cases, will have the right to restrict you from subleasing without their knowledge. With this in mind, you want to ensure that the contract explicitly states the landlord cannot cause undue hardship by arbitrarily deferring or limiting a sublease.

If you know upfront who you may want to sublease to or of a potential merger, share this information with your landlord upfront. But be prepared. Typically, landlords will

require the other party to have at least the same net worth as your company. In addition, subleasing does not have the same definition as termination. You may also want to see what the landlord's policy is on reassigning a lease completely without any further financial obligation by your company.

#### 5. Know your terms.

You will face one of two types of leases:

- **Gross lease:** Basically, this is the standard rental lease. Just as if you were renting an apartment, your monthly rent is fixed and it includes taxes, fees and ancillary carrying charges.
- **Triple net lease:** In a triple net lease, you are agreeing to pay not only the rent amount but also the net tax amount, the net insurance amount and any general net maintenance expenses. Essentially, you are hedging the landlord's commercial investment! Right about now, you're probably thinking, we should buy some commercial real estate, right? The thought has definitely crossed my mind having done these commercial reviews.

Because this type of leasing reduces the burden of landlords, many prefer to offer only triple net leases. Not only that, but in many locations, it is a requirement for landlords to offer a triple net lease to commercial tenants. Landlords can sit back and relax even if taxes shoot up or unexpected maintenance issues arise, and investors see this as a perk as well. The accountability for all this falls onto the tenant's plate, not the landlord's, so this mitigates risk on their end for any increases in carrying charges.

To limit your exposure, determine how much of the building's taxes and carrying charges you will be paying for. You should ask your landlord for some disclosures for the past three year's taxes and carrying charges so you can forecast your exposure as well.

While the above tips will help, you don't have to go it alone. A business lawyer can review your lease to help make sure you've avoided costly pitfalls.

# III. Difference Between Commercial And Retail Leases

Every business needs an inviting and functional workplace to accommodate employees, position equipment, and meet clients and stakeholders. The office space must create a positive vibe that passes on to visitors and workers. It must have appropriate size, design and amenities to meet the needs of the organisation. Once suitable commercial properties are identified, entrepreneurs must negotiate rent and sign the lease.

While property inspection can reveal a lot about the structure, it can be challenging to understand the lease agreement. Since it is a legally binding contract, knowing the basics of leases is vital. Most business owners are unaware of the fact that commercial lease differs from a retail lease. The latter applies to shops and stores in Brisbane while the former applies to office spaces. Let us help you comprehend the differences between commercial and retail leases. It will help you take the right steps when looking for a suitable commercial property.

## 1. Understanding Commercial Leases



A lease is a legal contract between the commercial property owner and the tenant. It defines the obligations of both parties during the tenancy, which must be fulfilled. A commercial lease is specifically applicable to non-residential properties that are zoned for warehousing, industrial work and office spaces. Common Law controls commercial leases in Queensland and the regulatory framework includes Australian Competition and Consumer Law Act 2012 and the Property Law Act 1974.

Prospective tenants must consult the local council to determine if their business can operate from the premises. It is also vital to collect information about the infrastructure development plans of the council in the location to ensure maximum exposure and less competition. Compare the lease agreements of several shortlisted properties before signing the dotted line to choose the best possible option.

# 2. Features of Commercial Leases

The tenant can negotiate Commercial lease terms to make them more favourable, such as including the rent renewal clause and increasing the lease term. However, commercial leases have limited legal safeguards when compared to retail leases. Thus, if you are looking for commercial real estate Brisbane, you must hire an expert lawyer to assist in the process. They can help close a favourable deal with the property owner.

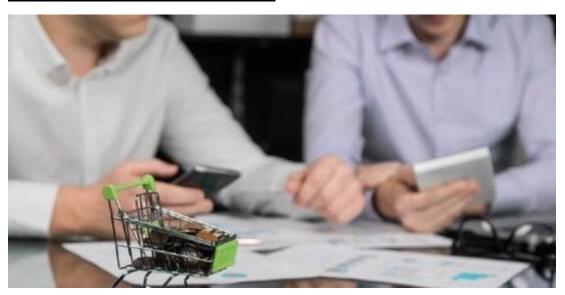
The contract must include all the necessary information, such as permitted use of the property, rent, annual rent review, outgoings, sublease, repairs and maintenance, lease term, termination policy, etc. Effective negotiation with the help of a lawyer can help to reduce liabilities of the tenant.

## 3. Learning About Retail Leases

Retail leases apply to commercial properties that are permitted to be used for selling goods and services. The lease is regulated by the Retail Shop Leases Act 1994 in Queensland. Every state has similar regulations. Retail stores within shopping centres also fall under the regulatory framework of the Act. However, there are certain exceptions to what cannot be accepted as retail lease.

Some exceptions, such as service stations, temporary trade stalls, shops in amusement parks, vending machines, and shops with a floor space above 1000 m square, do not require retail lease contracts. The property owner must provide the tenant with a disclosure document that includes the rental and other payment information before signing the lease.

## 4. Features of Retail Leases



If you plan to lease Brisbane commercial real estate which is a retail shop, you must know the clauses to ensure smooth tenancy. The unique features of retail lease include higher rent and limited opening hours for stores within a shopping centre. The property owner may request a security deposit, but the Act prohibits key money and ratchet clauses.

Key money is the money paid by the tenant when renewing the lease. Ratchet clauses ensure the rent cannot be decreased. The lease agreement must have the method used to calculate the rent increase annually. It should also include the option to renew the lease, which can be exercised by the tenant if needed. The landlord has to inform the tenant about the renewal procedure three months before the end of the lease.

#### 5. Commercial Vs Retail Leases

The main difference between commercial and retail leases is that the landlord must provide a disclosure statement to the tenant. The statement must include the necessary details of the lease terms to help the tenant understand the financial obligations and general responsibilities related to maintenance and permitted use. If the landlord does not provide the statement, the tenant can terminate the contract.

Tenants who lease commercial real estate Brisbane must know that retail leases provide protection to the tenants against the misleading and deceptive conduct of the landlord. Another deviation in retail leasing is that the landlord is not allowed to ask for lease preparation fee from the tenant in most Australian states. However, this fee can be negotiated by tenant when signing a commercial lease.

## 6. Common Obligations for Commercial Tenants

Whether the tenant leases a retail shop, industrial property or office space, they have to abide by some common regulations. These include using the Brisbane commercial real estate only for the permitted use mentioned in the contract. The tenant must pay the full rent and utility expenses on time. They should provide a security deposit or bank guarantee if asked by the landlord.

In addition, they must keep the property well-maintained and clean and take care of the premises to prevent damage. The tenants must ensure the property is locked and secure after work hours and should repair the damages caused by their negligence. Fair wear and tear is acceptable, but damage to the property is not.

# 7. Resolving Commercial Lease Disputes



Sometimes leasing disputes become blown out of proportion and impact the tenancy. For retail lease disputes, both parties must attempt to resolve the matter amicably

without intervention from a third party. However, if they cannot come to a conclusion, they must seek alternative dispute resolution (ADR) assistance from third parties.

They can ask for mediation support from the Australian Small Business and Family Enterprise Ombudsman for informal retail shop lease disputes. The Queensland Civil and Administrative Tribunal (QCAT) is also responsible for arbitrating retail lease disputes, while the Queensland Small Business Commissioner mediates commercial lease disputes.

Commercial and retail leases are similar superficially but differ in critical ways. Business owners looking for retail shops must understand these differences to ensure they are not deceived or misled by the landlord.

# IV. Commercial leasing disputes

A lease is a legally binding contract. Once signed, you are obliged to comply with all terms such as paying rent, for the full term of the lease.

If a tenant or landlord wishes to change the lease, this must be done in writing. Verbal agreements to change the lease are not binding.

It is important that both the tenant and the landlord understand and agree to the lease conditions. This will minimise disputes. It is essential that all terms and conditions in the lease are clearly worded and cannot be misread.

Common areas for confusion include rent increases and lease renewals. Keep a copy of your lease in a safe place so you can find it easily if you need to check the wording of a clause. If you are not sure what something means, ask your solicitor to explain it to you.

# Third-party resolution support

Alternative dispute resolution (ADR) such as mediation is an alternative to going to court to resolve your dispute. ADR is generally quicker and cheaper than court, gives you more control over the outcome and is more likely to preserve the relationship between landlord and tenant.

Use our dispute resolution referral tool to understand which service you should contact to help you with your dispute.

If you can't reach a resolution through an ADR process such as mediation, you can take the matter to court or a tribunal for a decision. This step should be the last resort—court is expensive, time consuming and the outcome is out of your control.

# V. 5 Mistakes to Avoid when Signing a Commercial Lease

Covid-19 disrupted many businesses across the country. But slowly but surely they have bounced back. The real estate sector in India is no different, particularly the commercial real estate industry. Nowadays, more and more businesses are seeking **commercial property** to lease. But there are some mistakes that companies need to avoid before they sign on to the dotted line.



Signing a Commercial Lease

Let's take a look at some of the errors firms can avert before they sign a **commercial lease**:

# **Location:**

Every business requires something from its location. For a few, it's access to the highway. A couple of others would require public transport. Some depend on passing foot traffic while a few would opt for an exclusive customer base. Whatever you're necessities are the location needs to back them up. Even the most preferred lease can't compensate for a location n that simply does not have what your business would require to succeed. This is one of the most important mistakes to avoid before renting a **commercial property**.

Misunderstanding the Physical Space

With the rising popularity of flextime, remote as well and hybrid-workspace setups, it's not always easy to understand how much space your business would need. To make things even more challenging, the breakdown of commercial rental spaces is not always consistent either. This is one of the errors to avert before signing a **commercial lease**.

# Not Considering All the Expenses

Usually, rent and fit-outs are typically the main expenditures, commercial tenants may consider, but they are not the only property-related expenses. Before leasing a **commercial property**, you need to check whether your business will be accountable for things such as rates and utilities or repairs and maintenance, or if those fall under the duties of the landlord. Moreover, you need to ensure that any rental escalation clauses in the leases are affordable and market-related. A good deal does not ensure a great deal in the future.

# <u>Undervaluing the Significance of Flexibility</u>

It is vital to be as flexible as possible with your **commercial lease**. Shorter lease terms are generally less risky, thereby providing you an earlier out if your circumstances no longer remain the same. If you do choose a longer lease term, usually available, at a more preferred rate, ensure that there is a fair breakaway clause with a more realistic termination process and no unreasonable cancellation penalties.

# Not Negotiating

A **commercial lease** is not a standard document. This usually means that anything is usually up for negotiation. Commercial landlords and their representatives are real estate professionals who are aware of how to handle negotiations to achieve the results they want. Tenants are in a powerful position and are obtaining the deals they want when they use the correct strategy, especially when they are backed by skilled **commercial property** professionals.

In a nutshell, the above-mentioned mistakes need to be avoided before signing a commercial lease.

# CONCLUSION

Leasing commercial property in Australia demands careful planning, informed decision-making, and thorough negotiation to ensure the terms align with your business goals. By understanding the intricacies of location selection, lease agreements, and legal obligations, businesses can position themselves for success while minimizing risks. This guide has highlighted the key considerations and strategies necessary for navigating the commercial leasing landscape. Armed with this knowledge, tenants can confidently approach the leasing process, fostering sustainable growth and operational efficiency

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